

Mora-San Miguel Electric Cooperative, Inc.

AMI Meter Opt-Out Policy

Board Policy 129

General: Mora- San Miguel Electric Cooperative, Inc. (MSMEC) is converting its electric meter reading devices to Automated Meter Infrastructure (AMI). AMI meters are designed to self-report consumer electric consumption remotely on a timely basis while enabling the Cooperative to record the usage and quality of electricity remotely from its headquarters. Usage of AMI meters are intended to reduce costs in reading meters and introduce efficiency in managing consumer's accounts.

Operation of Meters: AMI meters communicate to MSMEC headquarters by way of power line communication (PLC). The meters emit minimal occasional radio frequencies (RF), when they utilize the MSMEC power line grid to relay the necessary information. Meters will send readings via existing power lines to a receiver located at MSMEC affiliated substations. Readings from receivers will be transmitted by Verizon line to the host computer server at Mora headquarters. Once readings are integrated with this server, consumers will be billed on a specific day of the month.

Board Policy on Utilization of AMI meters: The Board of MSMEC voted unanimously to adopt as Board policy the requirement that all consumers of MSMEC have AMI meters installed within the MSMEC service territory.

Opt Out Option: The Board decided MSMEC will accommodate consumers who can substantiate by providing MSMEC with a written statement from their health care provider that they have a physical condition that will be substantially impaired if the consumer's residence, rental unit, and/or summer cabin electric usage is metered by an AMI meter. These consumers will be designated as Opt-out Grantees.

Opt-out Grantees will not be required to convert to AMI meter as a means of recording their electric usage for the period of time they remain the consumer for the address identified by the consumer.

Steps to Opt-Out:

1. Consumers seeking to opt-out must submit a confidential letter to MSMEC's General Manager requesting to opt-out. The letter must include a signed statement from your personal health care provider confirming you have a health condition affected by the use of an AMI meter. The health care provider must explain the likely negative impact the installation of an AMI meter will have on you should one be installed at the location in question.
2. Opt-out request letters must be received by the General Manager at least two (2) weeks before your scheduled installation date.
3. If this deadline is missed, you will likely receive an AMI meter on your installation date until a MSMEC staff member can revisit your home later to install the opt-out meter. The installation date could be delayed.
4. After MSMEC's General Manager receives and opt-out request letter, you will receive an email to confirm the letter has been received. If no email address is provided, a letter will be mailed to you.
5. After an opt-out request letter is processed, you will receive an approval or denial letter in the mail.

Opt-out Grantees shall be required to report their monthly readings from the meter installed by MSMEC. The Consumer shall continue to be billed the monthly base charge. MSMEC shall continue/resume all rights to access the consumer's property to access the meter as appropriate. Opt-out Grantees shall comply with all other MSMEC policies that apply to all other consumers. The only waiver granted is the right not to be serviced by an AMI meter.

Should the Opt-out Grantee fail to timely report readings as required by MSMEC, the Opt-out Grantee shall be subject to an estimated reading and or further recourse from MSMEC.

Implementation of Opt-out Option: The General Manager shall issue a work order to the Electric Consumption Supervisor advising that an Opt-out Option has been granted, including all the necessary information required to take the appropriate action to establish the consumer as an Opt-out Grantee. The Electric Consumption Supervisor shall provide proper notification to the IT/Billing

Supervisor in order to insure the appropriate and timely billing arrangements continue.

Opt-out Grantees shall have all rights granted to all other MSMEC Consumers.

Approved December 29, 2017

Effective January 1, 2018

Board Secretary 