

## **PUBLIC NOTICE**

### **END OF TEMPORARY MANDATORY MORATORIUM ON DISCONNECTS OF RESIDENTIAL CONSUMERS (PRC CASE NO.20-00205-UT, FEBRUARY 4, 2021)**

PRC issued notice on February 4, 2021, the Mandatory Moratorium on Disconnects would terminate upon the end of a transition period beginning the lifting of the moratorium on disconnections in accordance with Rule 410.

Transition Period may be a mandatory continuation of the temporary moratorium on disconnects should the Governor's Executive Order remain in effect or the Governor's Executive Order terminate prior to the end of the Transition Period.

All regulated public utilities may begin disconnections in accordance with Rule 410 at the end of the transition period.

Cooperatives find that the Transition Period would begin 45 days from the date of the PRC Order and should remain in effect for 45 days from this date.

Installment agreements are encouraged for those customers who make contact with the Cooperative by mail, email or telephone to address arrearages that materialized during the Pandemic. Late fees shall be waived during the terms of the installment agreements.