

MORA-SAN MIGUEL ELECTRIC COOPERATIVE, INC.
COLLECT LONG DISTANCE TELEPHONE CALLS
BOARD POLICY NO. 304
Supersedes Policy # 54

SUBJECT: Acceptance Of Collect Long Distance Calls

OBJECTIVES: To establish a policy in regard to the acceptance of long-distance calls from consumers to the Cooperative.

POLICY:

It shall be the Policy of the Board of Trustees ("Board") that employees of the Cooperative may accept collect long distance telephone calls from customers of the Cooperative at the Cooperative offices. The Manager of the Cooperative shall establish appropriate procedures to insure that a record of such telephone calls are maintained and to advise customers of the Cooperative that inquiries regarding Cooperative services or billing may be made from anywhere in the Cooperative service area by collect long distance telephone calls to the Cooperative offices.

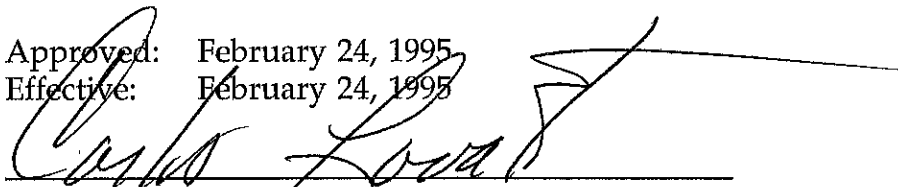
Long Distance calls from Consumers must be for the purpose of transacting Cooperative business only.

The Manager is given the discretion to reject those long distance collect telephone calls which are excessive or which may be handled by Cooperative employees in a more economical manner.

The Board shall be responsible for the enforcement of this policy.

Approved: February 24, 1995

Effective: February 24, 1995



Board Secretary