

# 77<sup>TH</sup> ANNUAL MEETING OF THE MEMBERSHIP

Mora-San Miguel  
Electric Cooperative

June 23, 2018  
High School Gym  
Mora



**Registration  
9:00 a.m.**

**Business Meeting  
10:30 a.m.**



# Welcome to the 77<sup>th</sup> Annual Meeting of the Membership



## Mora-San Miguel Electric Cooperative Board of Trustees



**Robert M. Quintana**  
President



**Robert Baca**  
Vice President  
(Bernadette)



**Virginia Mondragon**  
Secretary-Treasurer  
(Norman)



**Joseph A. C de Baca**  
Trustee  
(Agnes)



**James Ortiz**  
Trustee  
(Donna)

## Letter from the CEO/General Manager



Welcome to the 77<sup>th</sup> Annual Mora-San Miguel Electric Cooperative Meeting of the Membership.

I would like to thank our co-op employees from the Mora and Pecos offices, for their diligence and commitment to serve the members and consumers in the co-op service area. We all know without a committed workforce, service may not always be what consumers expect and deserve.

The Board of Trustees and I take this opportunity to introduce to you, the co-op employees who work attentively to provide you with reliable power. We strive to meet the needs of our consumers, and I guarantee,

we, the employees, will be present and willing to do what we can to take care of you.

I thank the MSMEC Board of Trustees for its support and willingness to allow management to work on issues which affect our ability to provide quality service for our membership.

This past year, was productive in terms of addressing many areas of our operation that affect the quality of our service and accountability. We have worked to involve our knowledgeable staff on identifying performance weaknesses, while empowering employees to take the steps necessary to act on improving performance. We will continue our quest to provide quality service to our membership utilizing this approach.

Our goal is to be situated with the staff and systems necessary to meet the objec-

tives of our cooperative's mission statement—*"To provide the highest level of electrical services consistent with efficient and financially sound management principles"*—while recognizing the safety of our employees, treating consumers professionally, and recognizing our consumers as number one.

Your patience and support to this point has enabled your co-op to work together with its owners and the Board of Trustees to improve on systems that will benefit all in the future.

Thank you for attending your annual meeting of the membership.

Les W. J. Montoya  
CEO/General Manager



## Administrative Division



Standing: Les W. J. Montoya, CEO/General Manager (Stephanie). Sitting, left to right: Denise Casados, Administrative Assistant (Joseph); Julie Pacheco, Finance Manager (Vincent); Mary Jane Gurule, Bookkeeper; Devon Silva, Bookkeeper; Debbie Alexander, Administrative Assistant (Joe); and Pamela Gallegos, Human Resource Administrative Assistant.

## Member Services Division



Back row, left to right: Amanda Lovato, Member Services Representative/Billing, Pecos (Dennis); Veronica Schlinger, Cashier (Bill); and Sara Cordova, Cashier, Pecos (Adam). Front row, left to right: Pauline Olivas, Member Services Representative/Billing (Victor); Gwenona Mascarenas, Billing/IT Support Supervisor (Robert); and April Duran, Systems Operations Supervisor. Not pictured: Tami Hernandez, Member Services Representative/Billing (Nick).

## Operations Division



Left to right: George Valdez, Systems Operations Manager, Pecos (Tanya); Laurence Rose, GIS Analysis (Suzanne); April Duran, Systems Operations Supervisor; and Larry Barela, Systems Operations Manager (Lori).

## Consumption/Meter Division



Left to right: Antonio Maes, Temporary Meter Reader; Jason Trujillo, Energy Consumption Services Supervisor (Lynette); Vidal Barela, Meter Man (Amy); Sondra Ortiz, Meter Reader/Collector (Frank); and Sammy Chavez, Meter Reader/Collector. Not pictured: Pete Vigil, Temporary Meter Reader (Virginia).



## Linemen • Mora



Left to right: Gerald Trujillo, Apprentice Lineman (Cathy); Garrick Martinez, Working Foreman (Jessica); Lawrence M. Salas, Working Foreman (Lynn); and Francisco Caro, Apprentice Lineman (Kendra).

## Linemen • Pecos



Left to right: Isaiah Romero, Working Foreman (Tracy); Shane Morris, Apprentice Lineman (Casey); Martin Teran, Apprentice Lineman; and Danny Flores, Working Foreman (Melissa).

# Thank You for Attending Your Annual Meeting!

### Mission Statement

*"To provide the highest level of electrical services consistent with efficient and financially sound management principles."*

